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### **JarrettWagner Group LLC and Biztikis ©**

**2014-Current**

The JarrettWagner Group, LLC specializes in strategy development and implementation for issues such as business/workforce analytics, labor market capacity, funding for and alignment of workforce and economic development strategies, organizations and systems change, and business research and benchmarking for talent management. Biztikis©, a service of JWG LLC, is a software program that spots hidden workforce-process weaknesses in small businesses. After identifying these weaknesses, Biztikis© helps the business owner align business targets, business practices and talent management practices. JWG LLC clients include:

- WRTP/BIG STEP for strategic planning and implementation. (2017)
- California Manufacturing Technology Consulting (an MEP Center) to provide Biztikis benchmarking for the MEP's small manufacturers. (2017)
- Workforce Central Manufacturers Peer Group to provide Biztikis benchmarking for the region's small manufacturers. (2017)
- Partners for a Competitive Workforce to provide Biztikis to one of their small manufacturers. (2017)
- U.S. Department of Labor/ETA/OA to provide coaching assistance to Maryland's Department of Labor, Licensing and Regulation to support statewide apprenticeships and sector initiatives. (2015-2016)
- U.S. Department of Commerce/EDA with New York University and Jobs for the Future to identify and align economic development programs across federal agencies and revise CEDS grant requirements to include workforce development. (2016-2017)
- East Alabama Workforce Investment Network in strategic planning for a regional expansion of administrative oversight of Alabama's Regional Workforce Councils. (2016)
- National Skills Coalition for research and writing regarding workforce policy. (2016)
- National Fund for coaching and technical assistance to place-based collaborations. (2008-2017)
- The Hitachi Foundation to provide strategic planning facilitation. (2015)
- GE to provide blogs on manufacturing and workforce development for GE's Ideas Lab. (2015)

**Manufacturing Extension Partnership, U.S. Department of Commerce****2011 - 2014**

- Devised and executed a strategy for integrating workforce development as a critical business strategy for small and medium-sized manufacturers to be deployed by MEP Centers.
- Created a cloud-based software program analyzing the alignment between a business' operational goals and its workforce investments.
- Participated in Secretary Pritzker's workforce policy team.
- Represented the Department of Commerce on the American Council for Apprenticeship.
- Authored the workforce chapter in "Remaking America" a 2013 publication of the Alliance for American Manufacturing describing policies that support advanced manufacturing in the 21<sup>st</sup> century.
- Presented at MIT and TEDX Richmond on the future of the manufacturing workforce.
- Regular MEP blog contributor.

**JarrettWagner Group LLC****2008 - 2011**

- Assessed the regional mechanisms, protocols, plans and policies in rural and urban regions that have facilitated or constrained the region's economic growth.
- Devised strategies for job creation and skills development, including recommendations on how to build strong regional partnerships for growth and employment.
- Regional site coach for National Fund for Workforce Solutions focused on community prosperity.
- Developed community workforce strategy for global company ARAMARK.
- Author of multiple reports on workforce development, including one for Corporate Voices for Working Families on the return on investment that corporations can realize from entry-level worker training and "earn and learn" internships.

**National Association of Manufacturers' Center for Workforce Success****2002 - 2008**

- Responsible for the Center's strategic planning and for its research and programs, as well as the creation and implementation of products and services, such as the NAM's veteran-hiring initiative with RecruitMilitary, the Filling America's Jobs series of workforce how-to guides, and its seminar series on industry sector workforce development.
- Managed relations with federal and private philanthropic funders.
- Contributed technical assistance to the Center's grant-funded initiatives, including the Workforce Innovation Networks, Building Sector Strategies for Employer Engagement, Community Development Partnerships, Business Champions for a 21st Century Workforce, and the Dream It Do It manufacturing careers campaign.

## **American Society for Training and Development**

**1990s**

- Led a consortium of global companies to research their training practices and provide them with networking and learning opportunities to benchmark best practices, including human resources and workforce development systems, companies' use of employment and training providers, and corporate social responsibility initiatives.

## **Education and Professional Membership**

- B.A. in International Relations from American University in Washington, DC.
- Executive Certificate in Corporate Social Responsibility from Harvard Business School in Boston, MA.
- Graduate work in Organizational Development at George Washington University in Washington, DC.
- Certified Family Business Advisor, Galliard Institute, Rochester, NY.
- Member, CEOs for Cities, Cleveland, OH

### *References:*

Scott Cheney, Executive Director, Credential Engine

Roy Swift, CEO, WorkCred (ANSI)

Tom Hooper, Associate Vice President, Jobs for the Future

Barbara Dyer, President, The Hitachi Foundation (retired)

Randy Schwartz, Client Advisor, California Manufacturing Technology Consulting (MEP)

*For a list of all publications see <http://www.jarrettwagnergroup.com/publications-media/>*